



JEREMIAH W. (JAY) NIXON  
GOVERNOR

MISSOURI  
DEPARTMENT OF SOCIAL SERVICES  
P.O. BOX 6500  
JEFFERSON CITY  
65102-6500

RELAY MISSOURI  
*For hearing and  
speech impaired*

TEXT TELEPHONE  
1-800-735-2966  
VOICE  
1-800-735-2466

*Date*

*Participant Name*  
*Address Line 1*  
*Address Line 2*  
*City, State Zipcode*

Dear *Participant Name*:

MO HealthNet (formerly Missouri Medicaid) is providing you a new service to help you take better care of your health and yourself. This service is free and voluntary.

MO HealthNet is working to make sure you have a health care home. A health care home is where you go first for help with your health needs. Your health care home will work with you to build a plan of care just for you. Your health care home can also help you find special doctors, if needed, and community services in your area.

Your health care home can be your doctor's office or a clinic you already use. If you don't already have a health care home, we will help you find one.

If you have a special health care need, a nurse is ready to work with you and your health care home. When you call us, we may ask questions so we know how to best help you. We will provide free health information that you may use.

Please call us at 1-866-464-7147 when you have time to talk. The call is free. If you are hearing or speech impaired you can call Relay Missouri TDD at 1-800-735-2966 (TEXT) or 1-800-735-2466 (VOICE). By calling us, you also make sure MO HealthNet has your most current information. If you are unable to contact us, a health coach from our partner APS Healthcare will be calling you to help connect you with a health care home.

Remember, this extra benefit is free and voluntary. We look forward to working with you and your health care home to improve your health!

Sincerely,

A handwritten signature in black ink, appearing to read "Ian McCaslin".

Ian McCaslin, M.D., MPH  
Director, MO HealthNet Division (Missouri Medicaid)  
Department of Social Services

IM:aw